**Functional Profile**

* Certified SAP FICO Solutions Consultant with over 9 years of technology experience relating to R**etail, banking & finance, Pharmaceuticals and Sales and Distribution**.
* Worked on 3 full development life cycle of complete project implementations.
* Worked extensively with **General Ledger, AP, AR, Assets Accounting,** Master Data configuration for Customer and Vendor Accounts**, Asset Master Data configuration and Asset Management**, **new GL,** Subsidiary Ledger (sub ledger) as well as RICEFW workflow development.
* Worked on SAP "Core Banking" implementation and was a member of the Data team, where I worked with different components of SAP Core Banking including Financial Services, CRM, Online web Portal service design, payment systems, Retail banking and Investment banking etc.
* Worked on various Controlling projects regarding configurations projects **including profitability Analysis (COPA) reports, Product Costing and working with Material ledger and costing sheets**
* My functional skills include **Business Analysis** whereby I did **requirements gathering, analyzing, documenting functional process with writing use cases etc.**  Worked with **high level requirements** to determine the **AS IS and To Be systems**
* Done extensive work in **User/Production support** – supporting business users to resolve problems and other issues they face in the course of their day to day usage of SAP Finance (GL, AR, AP and Asset Accounting)
* Worked with **integration of MM, SD modules** **and Project Systems (PS),** with the Finance module.
* Have strong **core consulting skills** and have worked directly with clients and SMEs, unit stakeholders and technical team members on face-to-face basis for scoping, elicitation of requirements, and functional design in addition to configuration of FICO modules.
* Have good and **effective communication, organization and planning skills** that are useful for working with different stakeholders**.**
* Experience of over 2 years of BI/BW where I created data objects like infoObjects, infocubes, DSOs, and reports.

**Experience/Project Work**

**ERP Global Inc.**

SAP FICO Consultant (Dec. 2013 – Current)

**Responsibilities**

* Collaborate with SMEs and other team members on critical change requests and enhancement projects.
* Resolve tickets from SAP Finance business users, regarding GL, AP, AR, AA and CO issues according to SLA and also have prepared a manual with the steps to use to resolve certain common problems
* Configuration work relating to General Ledger, Accounts Receivable, Accounts Payable, FI Integration with MM, SD, HR, PS, Electronic payment systems. Controlling - Cost Center Accounting(CCA), Profit Center Accounting (PCA), Profitability Analysis (COPA) and Product Cost Controlling
* Work with Asset Accounting and Investment Management Configuration for the Integration with FI relating to Project Systems, Assets Under Construction (AuC) postings and settlement profiles, Account Determination for GL Postings, treatment of foreign currency relating to Foreign Assets.

**WIPRO Ltd.**

**1. Client: Pitney Bowes – NextGen Project – Stamford, CT.**

**Project Description/Scope:** Business User/ Functional Support

Role: SAP FICO Consultant (Nov. 2012 – Nov. 2013)

**Responsibilities/Deliverables:**

* **User/Production Support**: Work with tickets**/**issues raised (in REMEDY) by business users (of SAP AR, AP, GL, AA and newGL, and other related areas) and analyze them to resolve them and also sometimes guide the users to resolve them, as a teaching process.
* Management of fixed Assets relating to Acquisitions, Depreciation Runs, Unplanned Depreciations. Configuration for the Integration of FI with Investment Management relating to Assets Under Construction (AuC) postings and settlements, Posting Indicators for Depreciation Areas, treatment of foreign currency relating to Foreign Assets and LVAs.
* Worked with designing payments and costing, COPA reports as well as improving existing reports and set up costing sheets and also worked with cost center and other CO object master data.
* Deal with issues that arise out of reconciliation of different third party Bank Payment Solutions like Paymetric (Xipay), TSYS and SAP Finance – analyze the issues involved and recommend resolutions to business users.
* Investigate causes of differences between postings in SAP Finance and other integrated systems - both internal and third party solutions that are integrated with SAP and resolve them.
* **Application Enhancements and Change Requests:** Analyze and study Change Requests and Enhancements from SME’s in order to develop acceptable and efficient solutions and implement them after sign off.
* **Coordination with multi-disciplinary teams** :Work with On-Site as well as Off-Shore multi-technology team members to study and resolve critical production issues
* Set up and oversee execution of cut-over plans and work with time/cost estimates of Enhancements and CRs.
* **Requirements Gathering**: Elicit information from users in order to determine user problems or requirements in order to investigate and develop the right solutions. .Study Business Functional Processes and propose Functional Design for required Enhancements and Change Requests in order to improve business output and efficiency.
* Explain to business users the causes of problems that they encounter in the use of SAP Finance - AR, AP & GL how to avoid them and help them with resolution
* **Cost Estimation and Cut-over Planning**: Do the cost estimation for the functional configurations required for application Enhancements and the Change Requests.
* **Testing**: Do unit testing and Participate in various tests, like integration and regression testing and help with UATs.

**2.** **Client: GE Lighting – Circuit Project – Cleveland, OH**

**Project Description/Scope:** SAP Implementation

Role: SAP FICO Consultant (Mar. 2012 – Nov.. 2012)

**Responsibilities/Deliverables:**

* Reviewed Fixed Asset , AR, AP Business Process Documents (BPDs) with business analysts and made recommendations to ensure that they met the business requirements and provided all the essential details for developing the right Functional Specifications to guide implementation.
* Configured fixed Assets relating to Asset Classes, Acquisitions, AuC postings and settlements, Posting Indicators for Depreciation Areas
* Participated and worked with the technical team, as functional resource, in design and creation of RICEFW requirements for workflows to set the path and processes for approvals for payment of indirect material purchases as well as approvals for intra company/cross company code funds transfer
* Worked with ABAP team to provide the functional inputs to determine the required specifications for RICEFW enhancements and new requirements that related to Fixed Assets, AR and AP objects. Mapped Asset Master Data and transaction data transfer from legacy to AP configured document splitting in newGL.
* Worked with the PS team to review the PS/FI integration points and the configurations required for the integration of Project Systems (PS) transactions and settlements and how they post to GL and Assets Accounting in Finance module
* Worked with the configuration for Integrating FI General Ledger with MM and SD.
* Mapped data fields in legacy to SAP fields, identified and logged data gaps and other issues that were inconsistent with the conversion Blueprint and also I created Load file for data loads.

**Accenture:**

**1. Client: ATB– CORE Project – Calgary, Canada**

**Project Description/Scope:** SAP Implementation

**Role:** SAP FICO Consultant (Sept. 2010 – Nov. 2011)

**Responsibilities/Deliverables:**

* Created and configured various core banking objects including various deposit and loan products, night deposit and safe deposit boxes, credit and debit cards, investment, loan and mortgage products
* Created and set up of different BPs, their roles and relationships and also worked with BPAs for branch locations
* Configured payment and settlement systems for various products
* Set up both Root Master Contract and Master Contracts for multiple investment accounts.
* Worked with the ABAP and other technical team on the Portal development, as the functional resource, mainly in relation to integration of SAP ECC6 objects in the portal for business functional requirements and user interface.
* Further I worked with creating test data for testers as well as doing data mining using SQL queries for converted data for testers
* Coordinated and Developed automated test data creation scripts
* Designed and built SQL queries and SAP queries to retrieve converted data for testing
* Assisted client test team leads/testers to understand and define their test data requirements
* Assisted with the data migration projects using SAP LSMW functionality whereby signed off data from flat file systems and from other legacy systems were loaded to SAP.
* Participated in the various conversion projects where I worked with various data objects like individual, groups and organization accounts.
* Mapped Master Data and Balances and also transaction data
* Reviewed data maps with Client data Reps. and worked with post validated data for quality assurance
* Mapped data fields in legacy to SAP fields, identified and logged data gaps and other issues that were inconsistent with the conversion Blueprint and also I created Load file for data loads
* Created SQL queries for generating reports and for data mining projects:

**2. Client: Loblaw Inc. - Toronto**

**Project Description/Scope:** SAP Implementation

**Role:** SAP FICO Consultant (Mar. 2010 – Sept. 2010)

**Responsibilities/Deliverables:**

* Made Master Data configuration for Articles, Customers and Vendors and also worked with Assortments. Worked with Requirement and Replenishment planning to delivery to stores.
* Configured Purchase Organization and Purchase groups as well as Sites.
* Member of team responsible for Pre/Post conversion data analysis, Data mapping, mapping rules, conversion mapping documents for data objects such as fixed Assets, Vendor Master, Customer Master, and Product Master.
* Reviewed and updated Functional Design documentations with required enhancements and new requirements.
* Configured the G/L master data, Vendor, Customer, Asset and Bank Master Data and AP Account setup
* Data migration with LSMW and other tools for data migration. Created load data file. Worked with client data representatives to determine data objects and find solutions to issues that required resolution with client.
* Used HPQC tool to manage build defects and ensured that they are fixed in a timely manner.
* Worked with configuring credit management systems with setting up dunning, customer and vendor account maintenance configuration as well as payments systems.

**Global Int’l Inc.:**

**1. Client: Pharmascience Inc. - Montreal**

**Project Description/Scope:** SAP Implementation

**Role:** FICO Consultant (Mar. 2009 – Feb. 2010)

**Responsibilities/Deliverables:**

* Configured Product Costing - configured Costing Sheets and material ledger, Material costing, and Overhead Cost allocations to cost centers, Internal Orders with settlements and assessment configuration.
* Setup internal orders and cost collector configuration. Configured a template for distributing the costs incurred by Internal Orders to the respective Cost Centers
* Configured various internal order types and setup status profile for order type.
* Created allocation structures and settlement profiles, different Internal Order Types, and worked with planning and budgeting of Internal orders
* Worked with fixed Assets whereby I setup the Asset Classes, Configured the Chart of Depreciation and the depreciation Areas.
* **Worked on newGL** whereby I worked with classifying GL Accounts and Document Types for Document splitting, defined the splitting method and splitting rules

**2. Client: Vansco Electronics - Winnipeg**

**Project Description/Scope:** SAP Implementation

**Role:** FICO Consultant/Business Analyst (Mar. 2008 – Dec. 2008)

**Responsibilities/Deliverables:**

* I was part of a technical team that worked with clients to develop the **high level requirements for a Business Warehouse Information System** and a **Sales and invoicing system** and subsequently worked with SMEs in order **to elicit and gather requirements** to understand and document client expectations that was used to design the TO BE framework.
* Acted as intermediary between clients and implementation teams as a **functional resource** person.
* Had opportunities to be member of teams that made presentations of **proposed solutions to clients**.
* Took part in **deliverables assessment meetings** with client to **review project status** for feedback and modifications.
* Provided high level process redesign and technical advice on complex implementation issues to senior management and **prepared reports and briefs for project governance committees**
* Participated in the conversion project and worked with data objects like Assets, Vendors and Customer accounts. Mapping of Master Data, Balances and transaction data.
* Worked with fixed Assets whereby I setup the Asset Classes, Configured the Chart of Depreciation and the Depreciation Areas.

**3. Client: Progistix Solutions Inc.: - Toronto**

**Project Description/Scope:** SAP Implementation

**Role:** FICO Consultant (Feb. 2007 - Mar. 2008)

**Responsibilities/Deliverables:**

* Mapped data fields in legacy to SAP fields, identified and logged data gaps and other issues that relate to conversion Blueprint.
* Created SQL queries for generating reports and for data mining projects
* Worked with other module teams to develop suitable SAP integration business transactions to capture the processes of Request for Procurement to payment (PTP) in SAP
* Worked on setting up of Account Groups and the Reconciliation Accounts and Sub ledgers. Participated in configuring various Variants for Field status groups, Fiscal Year, and Posting Periods as well as document number ranges set up.
* FI segment and Material Management segment configuration for procurement and payments integration.
* User support and training: resolving of raised tickets and training of end users.

**4. Client: Sobeys Inc. - Stellarton**

**Project Description/Scope:** SAP Implementation

Role: FICO Consultant (Jun. 2006 – Feb. 2007)

**Responsibilities/Deliverables:**

* Worked on the settings for Sites, Assortments and Purchasing Organizations and also worked on settings for Automatic Payments, invoices and dunning.
* Performed settings for Articles, Merchandise categories and also worked on Assortment Management and listing.
* Worked on functional design for Vendor Invoice Process flow and payments process.
* Participated in configuring the procurement processes and other related business activities up to the automatic payments process flow.
* Worked with fixed Assets whereby I setup the Asset Classes, Configured the Chart of Depreciation and the depreciation Areas.
* Configuration and implementation of SAP-BI components like InfoSources, InfoObjects, InfoCubes, ODS, Info Packages, Update and Transfer rules, Transformations, user exits for transaction and start/end routines.
* Worked with the creation, scheduling and maintenance of Process Chains for automatic data upload with Full/Delta upload methods. Worked hands-on with data Process Analyses and Data Mining and worked with the Documentation of the BW/BI development processes

**5. Client: Aluminiere Alouette- Montreal**

**Project Description/Scope:** SAP Implementation

**Role**: FICO Consultant (Jan. 2006 – Jun. 2006)

**Responsibilities/Deliverables:**

* Configured Costing Sheet for overhead cost allocations, segments for cost center distributions and assessment to allocate manufacturing overhead costs to cost objects.
* Configured settlement profiles and maintained settlement rules, cost splits for Activity Price calculations, and developed a template for Internal Orders with settlements and also worked with Standard price and Moving average price.
* Worked with CO-PA (Profitability Analysis – for market segment analysis). Set up Operating Concern, defined Characteristics and Value Fields
* In newGL I assigned fiscal year variants and posting period variants to Leading Ledger and also defined non-leading ledgers and assigned currencies and fiscal year variants to them.

**6. Client: Dare Foods - Kitchener**

**Project Description/Scope:** SAP Implementation

**Role:** FICO Consultant (Feb. 2005 – Dec. 2005)

**Responsibilities/Deliverables:**

* Participated in conversion of legacy data to SAP and worked with LSMW processes to re-create various data objects like Assets, Vendors and Customer accounts from legacy systems to SAP system. Mapped Master Data and transaction data to SAP tables.
* Reviewed data maps with Client data Representatives and did data quality assurance work.
* Identified and logged data gaps and other issues that were inconsistent with the conversion Blueprint and also created Load file for LSMW data loads
* Assigned role to configure the Vendor Master data, Customer Master Data, Asset and Bank Master Data and also set up the GL-Accounts Payables and Accounts Receivables .
* Worked with the sub-ledgers, Reconciliation Accounts and Account Groups

**Employer: Linnet Geometrics Inc. - Winnipeg**

**Project Description/Scope: SAP Implementation**

**Role: Lead Business Analyst** (Nov. 2000 - Jan. 2005)

**Responsibilities/Deliverables:**

* Member of the functional support team to give day to day user support and ensured that tickets were promptly and effectively resolved.
* Provided support to users in relation to their day to day business functions and work routines
* Resolved various issues related to payments, invoices, Vendor and Customer related issues, Data entry issues and month end closing transactions issues
* Participated in the development of user training manual and also the actual training sessions..
* Involved in capability assessment of client systems and business processes both technical and functional areas to determine ‘the gaps’ in order to properly advice the client with right solutions.
* Participated in meetings, with SMEs and at JAD meetings and other such meetings with stakeholders to elicit requirements for designing the TO BE process.
* Worked in a team that mapped out AS IS business process flow and the proposed TO BE business process flows for integrating a logistics system processes with purchasing functional processes.
* Participated in technical team that worked with clients to develop the high level requirements for a Business Warehouse Information System and a Sales and invoicing system and subsequently worked with SMEs in order to elicit and gather information to understand and document client requirements and expectations that was used to design the TO BE framework.
* Acted as intermediary between clients and implementation teams as a functional resource person.
* Took part in deliverables assessment meetings with client to review project status for feedback and modifications.
* Provided high level process redesign and technical advice on complex implementation issues to senior management and prepared reports and briefs for project governance committees
* Analyzed conflicting data requirements from different users, prioritized them, and developed business oriented software requirements.
* Created detailed Use-Case Models, Data Flow Diagrams, Use Cases, and Sequence Diagrams using Visio.

**Education & Certification**

SAP Certified Solution Consultant (FICO)

Oracle 9i DBA Professional

DeVry Institute, Diploma – Information Technology

University of Bergen, Master’s Degree – Administration

Diploma in Business Studies - Accounting